



HOSPITAL SURVEY ON PATIENT SAFETY CULTURE

Based on AHRQ Culture of Safety Survey

This survey asks for your opinions about patient safety issues, medical error, and event reporting in your hospital. An "event" is defined as any type of error, mistake, incident, accident, or deviation, regardless of whether or not it results in patient harm. "Patient safety" is defined as the avoidance and prevention of patient injuries or adverse events resulting from the processes of health care delivery.

SECTION A – Your Work Area / Unit:

In this survey, think of your "unit" as the work area, department, or clinical area of the hospital where you spend most of your work time or provide most of your clinical services.

What is your primary work area or unit in this hospital? Check ONE answer.

- ☐ a. Many different hospital units/No specific unit
- ☐ b. Medicine (non-surgical) ☐ g. Intensive care unit (any type) ☐ l. Radiology
- ☐ c. Surgery ☐ h. Psychiatry/mental health ☐ m. Anesthesiology
- ☐ d. Obstetrics ☐ i. Psychiatry/mental health ☐ n. Other, please specify _____
- ☐ e. Pediatrics ☐ j. Psychiatry/mental health _____
- ☐ f. Obstetrics ☐ k. Laboratory

Please indicate your agreement or disagreement with the following statements about your work area/unit. Mark your answer by placing an X in the box.

	Strongly Disagree 1	Disagree 2	Neither 3	Agree 4	Strongly Agree 5
Think about your hospital work area/unit...					
1. People support one another in this unit	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
2. We have enough staff to handle the workload	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
3. When a lot of work needs to be done quickly, we work together as a team to get the work done.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
4. In this unit, people treat each other with respect.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
5. Staff in this unit works longer hours than is best for pt. care.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
6. We are actively doing things to improve patient safety.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
7. We use more agency/temporary staff than is best for patient care.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
8. Staff feels like their mistakes are held against them	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
9. Mistakes have led to positive changes here.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
10. It's just by chance that more serious mistakes don't happen around here.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
11. When one area in this unit gets real busy, others help out	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
12. When an event is reported, it feels like the person is being written up, not the problem.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5